



**PRE-PURCHASE PLANNING**  
**SHIPPING & WARRANTY INFORMATION**

## IMPORTANT PLANNING INFORMATION

### LOCAL REGULATIONS AND CODES

It is **YOUR** responsibility to consult with your local inspectors about your walk-in cooler plans to ensure you will be able to meet all the local codes and requirements for walk-in cooler installations in your area.

### WALK-IN COOLER WALLS CLEARANCE

A minimum of **2 inches** clearance between existing building walls and walk-in walls is necessary for proper air circulation around the cooler walls (see page 6)

### AIR CONDITIONER CLEARANCE

A minimum of **2 feet** clearance around the A/C unit is needed for proper ventilation (pg. 6).

### FLOOR

Having a SUCCESSFUL INSTALLATION begins with HAVING A SOLID LEVEL SURFACE to install your cooler.

### DELIVERY

You will need **2-3 able bodied people** on site for unloading your cooler. It is at the driver's discretion to use the lift gate. You should be prepared if the shipment has to be uncrated and unloaded manually from the truck.

### **IMPORTANT!**

Always consult with your General Contractor before installation of your walk-in box in a recently poured concrete pad or tiled floor to ensure enough curing time has been allowed.

Concrete, grout, and other construction materials may outgas chemicals for weeks (or even months) that can cause staining/corrosion of walk-in cooler metal surfaces. Muriatic acid liquid and fumes, which is often used by concrete contractors, will also cause staining/corrosion. We recommend that our customers and their General Contractors fully understand the cure time of the concrete, tile grout, and any other materials in proximity to the walk-in and provide adequate ventilation to move these gases out and away from the walk-in cooler. Inadequate ventilation or ventilation for too short of a time may result in staining/corrosion of walk-in cooler metal. This staining/corrosion is not covered by warranty. If in doubt, contact your concrete supplier, tile contractor, general contractor, etc. for the number of days for the concrete, grout, and other construction materials to have fully outgassed and install your walk-in cooler after this date.

## SHIPPING AND WARRANTY INFORMATION

### SHIPPING

**Please read carefully this section. It contains important information regarding your shipment and instructions on receiving, inspecting, and filing claims if necessary.**

- Your CoolBot Cooler System will be delivered in ONE shipment which includes:
  1. A Cooler Enclosure (Walk-in box)
  2. An A/C unit
  3. One CoolBot Pro Temperature Controller
- You will be provided with shipment information (tracking) and estimated delivery times.
- In order to protect your investment, your Cooler has been “crated” at the factory in an effort to reduce possible damage during transportation. **Please be careful uncrating your cooler, use good judgement and do not use saws, electrical saws, or anything similar that can cause damage to the inside contents (the cooler).** A small to medium crowbar and a hammer should be used to *carefully* uncrate your cooler.

The walk-in cooler will be transported and delivered on a commercial LTL delivery truck. The **receiver will be responsible for providing appropriate access to the delivery vehicle and all necessary man power** to safely unload the pallets from the carrier.

The **receiver will be responsible for ensuring a solid surface for unloading the pallet** where it can be rolled out of the lift gate and be left on the ground.

### **IMPORTANT!**

INSPECT SHIPMENT IMMEDIATELY UPON ARRIVAL FOR LOSS OR DAMAGE. LOOK FOR DAMAGE ON THE CRATING, HOLES, CUTS, OR ANY OTHER VISIBLE DAMAGE BEFORE IT MOVES INSIDE YOUR LOCATION AND **BEFORE YOU SIGN THE RECEIPT.**

**IF THERE IS ANY DAMAGE TO THE COOLER, YOU ARE RESPONSIBLE FOR NOTING IT ON THE DELIVERY RECEIPT, TAKING PICTURES AND NOTIFYING US WITHIN 24HRS AFTER ACCEPTING THE DELIVERY.**

***PLEASE DO NOT REFUSE SHIPMENTS!***

***YOU ARE REQUIRED TO CONTACT US BEFORE REFUSING A SHIPMENT.***

## WARRANTY INFORMATION

**ALL COOLBOT WALK-IN COOLER SALES ARE FINAL INCLUDING ALL ITS COMPONENTS - ENCLOSURE, A/C UNIT, AND COOLBOT PRO DIGITAL CONTROLLER.**

### ENCLOSURE 10 YEAR LIMITED WARRANTY

Store It Cold, LLC., warrants to the original purchaser-user, that the prefabricated insulated boxes, panels or doors manufactured by the company are free from any defect in material or workmanship under the conditions of normal use and service, provided that it remains in the location where originally installed. The company's obligation under this warranty shall be limited to repairing or replacing at our option, FOB factory, any of the covered parts of said walk-in which proved defective within ten (10) years from the date of original installation.

Component parts, hardware and accessories are warranted for a period of one (1) year from date of shipment.

This warranty does not apply to equipment which has been subject to any accident, fire, negligence, alteration, damage in transit\*, abuse, misuse, or improper installation. This warranty does not include any labor charge for removal of defective parts or installation of replacement parts or transportation to or from our factory.

THIS WARRANTY IS EXPRESSLY IMPLIED IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND OF ALL OTHER LIABILITIES OR OBLIGATIONS WHATSOEVER, ON STORE IT COLD, LLC'S PART, UNDER NO CIRCUMSTANCES, WHATEVER, SHALL STORE IT COLD, LLC., BE LIABLE TO THE PURCHASER OR ANY OTHER PARTY FOR ANY SPECIAL OR CONSEQUENTIAL DAMAGES.

#### **THIS WARRANTY IS NON-TRANSFERABLE**

#### **OTHER EXCLUSIONS TO THIS WARRANTY:**

- Normal maintenance or repairs
- Damage or loss of product, property, income or profit
- Floor panels subjected to wet mopping, flood, water leak, pallet jacks or weight exceeding 600 lbs/sq ft
- Damage by flood, earthquake or other natural disasters

*\*Please see SHIPPING section on page 3 for details on transit damage.*

## A/C UNIT 1 YEAR LIMITED WARRANTY

Your A/C unit carries a 1 Year limited warranty. **Please contact SIC to facilitate a warranty claim of your A/C unit during this period.**

**IMPORTANT!** Please refer to the OWNERS'S MANUAL of the A/C unit to follow recommendations about proper installation, operation, and maintenance of your A/C unit.

This warranty will NOT cover claims due to improper installation or improper electrical supply to the A/C unit.

## COOLBOT PRO DIGITAL CONTROLLER 1 YEAR LIMITED WARRANTY

**DISCLAIMER:** By using the CoolBot Pro temperature controller, you (the "User") acknowledge there are inherent hazards in getting an air-conditioner ("A/C") to do something it was not originally designed to do, and that these inherent hazards cannot be ameliorated, mitigated or obviated while still maintaining the essential functionality of the CoolBot. User accepts all responsibility in the use of and monitoring of the CoolBot Pro and A/C. User assumes all risk of loss of property or product due to improper functioning of the CoolBot Pro (or A/C). User assumes all risk of injury and warrants that he/she will defend, indemnify and hold the seller harmless for any direct or consequential harm or damage that may result from the use of this product.

**LIMITED WARRANTY:** CoolBots are warranted against defects for 1 year, not including damage due to misuse or accidents. To double the warranty on your CoolBot Pro visit us at: <https://www.storeitcold.com/testimonials-form/>

## MINIMUM RECOMMENDED CLEARANCES FOR WALK-IN COOLER INSTALLATION

