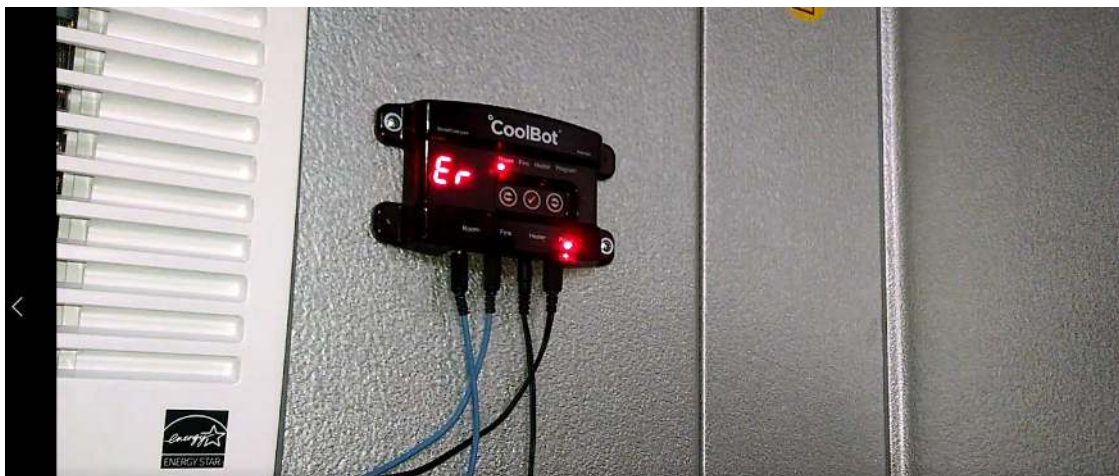




## Er Message on Display

Not Applicable to 2G Model (CoolBot with cables on top and side)

1. A permanent **Er** on the CoolBot display means there is a problem with the Room Sensor.



2. Unplug the Room Sensor, clean the connector jack (tip) and replug your Room Sensor 2 times.



3. If the error clears we are good! Perform a **Calibration Test**
4. If the error persists discard the sensor and replace. Put your CoolBot in the **Workaround Mode**.

Watch our [Sensor Calibration Test video](#)

Watch our [Workaround Mode video](#) or our **Workaround Mode Guide**

To get a replacement sensor under warranty (1 Year) please email [support@storeitcold.com](mailto:support@storeitcold.com)

To order new sensors please go to: <https://www.storeitcold.com/coolbot-accessories/>